

CREATE CHANGE

# **Annual Report: Miles**

# Social and economic changes in Queensland's gasfield communities in 2018/19







Report published: 10 June 2019



#### **Research Team**

Dr Katherine Witt, Simone Elias and Amy Hodson

#### Acknowledgements

This research report was prepared by the Centre for Coal Seam Gas, The University of Queensland. The research team would like to acknowledge the assistance from Queensland regional community members who participated in research interviews as part of the research process.

#### **Disclosure/Disclaimer**

This research was funded by The University of Queensland Centre for Coal Seam Gas including the foundation industry members—Arrow Energy, APLNG, Santos and Shell (QGC). The Centre conducts research across Water, Geoscience, Petroleum Engineering and Social Performance themes. For information about the Centre's activities and governance, see: <a href="http://www.ccsg.centre.uq.edu.au/">http://www.ccsg.centre.uq.edu.au/</a>

Researchers within or working with the UQ Centre for Coal Seam Gas are bound by the same policies and procedures as other researchers within The University of Queensland, and these are designed to ensure the integrity of research. You can view the policies at: <u>http://ppl.app.uq.edu.au/content/4.-research-and-research-training</u>

The Australian Code for the Responsible Conduct of Research outlines expectations and responsibilities of researchers to further ensure independent and rigorous investigations. This report has not been peer reviewed.

#### Contact

Dr Katherine Witt Research Fellow The University of Queensland Centre for Coal Seam Gas St Lucia Qld 4072 Australia E: <u>k.witt@uq.edu.au</u> W: <u>www.ccsg.uq.edu.au</u> W: <u>www.boomtown-indicators.org</u>

Report published: 10 June 2019 CLX System ID: 149 365 ISBN: 978-1-74272-316-7

# The Miles CSG Development Story

The 'Miles CSG Development Story' was developed in consultation with key members of the Miles and district community and business organisations, including: real estate agents, motels and other local businesses, police, schools, welfare agencies, and local and state government staff.

The individuals participating in this consultation were asked to discuss and comment on statistical data on indicators of social and economic impact. These discussions provided a local point of view and insight into the Miles CSG Development Story, to be used in combination with the publicly available data. The following indicators were discussed:

- 1. Population
- 2. Unemployment

- 4. Housing
- 5. Top offences recorded by police

3. Income

Interviews were conducted in 2013 during the peak of the construction phase of CSG development, with follow-up interviews in 2017, 2018, and again in 2019.

Miles is seen by those interviewed to be a family-friendly town. Miles experienced rapid population growth first in 2008, with the arrival of non-resident workers (NRWs) in the area. In 2013, one interviewee noted that "9 out of 10 people we see on the street seem to be strangers". CSG development has brought a marked increase in the apparent population, with 1 NRW for every 4 residents in Miles in 2013. Most of these CSG workers lived in camps outside town. After 2013, the number of NRWs in the town decreased as CSG activity began to wind down. From 2016, the NRW population has been increasing, but the local resident population has been decreasing sharply. With the total 2017/18 population being lower than 2016, even with the high number of NRWs.

CSG development had the effect of significantly increasing average taxable personal income in the 2012/13 and 2013/14 financial years, bringing Miles' average income in line with the Queensland (QLD) average. Since CSG construction ended around 2013/14, personal incomes have declined; still they remain higher than pre-CSG levels. The number of businesses is said to have increased in 2018, however local insights suggest that many small businesses are "barely hanging on".

Interviewees expressed the view that the "boom" was not as beneficial to local businesses as expected, as locals travelled to larger centres for spending. Businesses were also said to have lost workers to the CSG industry, with skills shortages rising from 39% to 61% between 2009 and 2013. Unemployment fell below 1% in 2013 and 2014, but has risen since. In 2018, Miles unemployment rate is just above 3%, remaining well below the Queensland average of 6.1% and in line with the town's pre-CSG trend.

House prices and rents in Miles have traditionally been lower than the median for the state or Brisbane. Increased demand from the CSG sector boosted rents past the state median in 2012-3, with rents being the highest in the state in 2013. Some local residents were reported to take advantage of the escalating prices, and they sold or subdivided their block. There was an exceptionally high number of residential building approvals from 2012-2015. Departures of older, civically involved residents were said to contribute to a loss of social capital in the town. Volunteer numbers dropped. The higher rents were observed to cause residents with lower income levels to leave town. The quality of the housing stock has risen, but interviewees commented that there are now a lot of empty houses. Since 2012/13 there have been drastic decline in sales, housing prices, and rents, suggesting shortcomings in the management of expectations and impacts of the brief 'boom' period.

The influx of mostly male CSG workers is reported to have affected feelings of wellbeing and to have caused a shift in town identity. Interviewees noted that women changed their socialising and exercise regimes. People drove their children to school instead of having them walk or ride, they said, due to the presence of many strangers and added heavy vehicle traffic.

Reported good order offences and drug offences rose significantly in the Miles Police District. New policing methods introduced in anticipation of impacts from CSG development may have contributed to this upsurge, as police were more vigilant. Since 2011, total offences have increased significantly with an upward trajectory and recent spike in 2016; total offences now stand at double the Queensland average. Traffic and especially drug offences continue to increase to potentially problematic levels.

This booklet provides the 'Miles CSG Story' based on the range of priority indicators that we tracked. We would like to thank members of the Miles community for their warm welcome and the gift of their time. We hope that we have done justice to their contributions to this investigation.

The UQ 'Cumulative Impacts' Research Team, June 2019.

# Contents

The Miles CSG Development Story			
Introduction			
			Indic
1.	Population	8	
2.	Employment		
3.	Income		
4.	Housing		
5.	Safety & Wellbeing		

# List of figures

9
10
10
12
14
14
16
17
17
19
19
20
20

# Appendices

A. Spatial boundary maps (SA2, UCL and postcode)	21
B. Miles rainfall (2002-2017)	22
C. Non-resident population projections – Western Downs	23
D. Project information	24

# Introduction

The University of Queensland commenced research into the social and economic impacts of coal seam gas (CSG) development in 2013. This research focused on the combined impacts of the multiple CSG developments in the Western Downs region of Queensland as an initial case study, and has now expanded to include other local government areas—Maranoa, Toowoomba, and Isaac. The research team uses publicly available statistical information regarding a number of key indicators that were selected in consultation with community members at the commencement of research. These statistics are combined with additional data gained through interviews with key community members, which provide insight into the factors that are influencing changes in the community. This information is gathered each year, and findings are reported for each town, sub-regions and the region as a whole. More information about the methodology is contained in Appendix D to this report. In this document we present the findings on the town of Miles.

The following acronyms are used throughout this report:

CSG	Coal seam gas
FTE	Full-time equivalent
LGA	Local Government Area
NRW	Non-resident worker
QLD	Queensland
SA2	Statistical Area Level 2
SA3	Statistical Area Level 3
SLA	Statistical Local Area
UCL	Urban Centre & Locality
WDRC	Western Downs Regional Council

# **General insights**

# 2018 summary

Presently, community spirit is reportedly deflated and social cohesion is strained. The community is still acutely aware of the impacts that have occurred since the peak CSG activity, including high stress, increased instances of behavioural issues at school, and marital and financial strain in households.

# **Community spirit:**

- Presently, community spirit is reportedly deflated, and social cohesion is strained; "the town is more divided now than it was before CSG."
- "Some people are hurting badly and want some sort of acknowledgement; others say to 'just get on with it."
- There is high concern in the community about escalating behavioural and safety issues in schools, which reportedly include violence and drugs. "Many parents are now sending children to schools in Chinchilla."

# **Changed capability:**

- Community views on changed capabilities are divided. Some feel that business and community
  capabilities have been either unaffected or diminished by CSG development in the area. Others suggest
  that some individuals and businesses have grown (e.g. negotiation skills, improved properties with CSG
  compensation money), but many have missed that opportunity due to dwelling on losses.
- During the construction phase, NRWs boosted volunteering capacity in the Miles community through event assistance and fundraising. The absence of these volunteers has been a loss to community groups.
- Several interviewees stated that those businesses that endured through the "bust" are now better equipped to exploit future opportunities, as they were forced to upgrade to best practice systems and processes, and have generally upskilled in interacting with large companies.

# Lessons learned:

- Communities should not expect the "boom" to endure; expectations need to be actively managed.
- Interviewees emphasised that CSG companies' "local" procurement policies could be improved by transparently defining "local content" (so as not to unduly raise expectations) and endeavouring to include small operators in immediately local towns (such as Miles).
- Do not underestimate speculative and market influences, which triggered a property investment "boom" in many Western Downs towns.
- The link between mismanaged housing oversupply, falling rents, and increasing number of total offences needs to be investigated to address community concerns.
- The following factors were proposed as essential to good CSG corporate citizenship as the industry and community moves into a "coexistence" operation phase:
  - Being involved with schools
  - $\circ$   $\;$  Working collaboratively with communities to identify and deliver strategic activities
  - Living and procuring locally
  - Providing a go-to community liaison officer in the respective companies

# 1. Population

### 2018 summary

In 2017/18 the resident population continued to decline, following a period of plateau after the CSG construction ended. The number of non-resident workers (NRWs) also continued increasing. Low rents and affordable house prices may encourage population growth.

### Context

- Condabri Camp (400-bed) closed November 2017, transitioning its workforce into local communities.
- Australian Government's *Relocation Assistance* program remains active, providing financial incentive to long-term unemployed job seekers to move to regional towns with low unemployment rates.

### Trends reflected in the data

**Historical trend:** Miles has historically had a stable population, with average annual growth of 0.3% from 2001 – 2010. Prior to the Western Downs Regional Council amalgamation in 2008, Miles was previously the seat of government for Murilla Shire (which included Wandoan).

**During CSG construction period (2011 – 2014):** Miles experienced a 23% net growth in full-time equivalent (FTE) population (includes residents and non-residents) over this five-year period. From 2007/08, Miles saw an influx of NRWs in town; this was largely responsible for the town's overall growth. In 2012/13, a peak in NRW activity saw a population growth rate of 17%; well above the "boom town" threshold of 5 – 15% p.a. This equated to 1 NRW for every 4 Miles residents. In the same year, the resident population increased significantly (~8%). In 2013/14, growth had slowed back to 2.5% per annum.

**Since CSG construction period (2015 – 2018):** The resident population of Miles continues to decline, with a 4% drop in residents in 2017/18 and is moderately lower than pre-CSG development at 1,120. NRWs have however increased in the last year by 75%, with approximately 1 NRW for every 5 residents. The increase in NRWs has lead to an overall population increase of 11%.

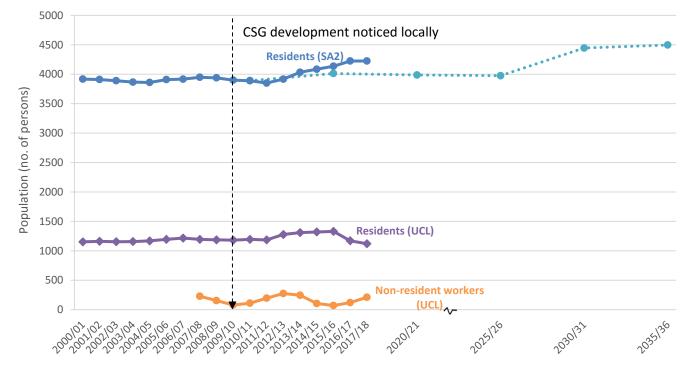
# **Community insights and perceptions**

**During CSG construction period (2011 – 2014):** "Fluorescent work shirts". Most of the people interviewed thought the population was ~2,500 in 2013 (compared to 1,550 shown in chart 1b). One interviewee noted that at that time "9 out of 10 people on the street are strangers".

Since CSG construction period (2015 – now): Locals have noticed a decreasing, high turnover population. School enrolments have also declined. Increase in NRWs as Origin does work closer to town. A new influx, this time low income families and individuals, have been attracted by low rents in Miles and government incentives. Some interviewees highlighted an "us vs. them" divide between long-term locals and these "transient" newcomers, who are perceived to not contribute to, or participate in, the community. It is generally perceived that people who moved to Miles for

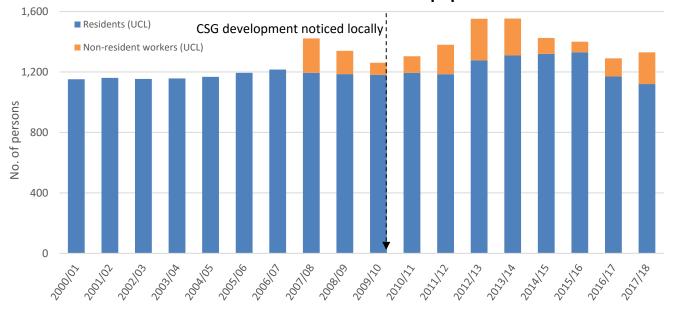
**Future expectations:** Some interviewees expect that majority of workers from the Condabri Camp will move to Chinchilla, not Miles. However, it is hoped that some direct and indirect benefits from the camp closure will flow into the Miles economy. Low rents and affordable house prices may encourage medium-term population growth.

cheap rents are now starting to move away.



### 1a. Miles population and projections

- UCL non-resident workers population estimate from QGSO 'Surat Basin Population Report' (ASGC 2016); 2018 version available here: <a href="http://www.ggso.qld.gov.au/products/reports/surat-basin-pop-report/surat-basin-pop-report-2018.pdf">http://www.ggso.qld.gov.au/products/reports/surat-basin-pop-report/surat-basin-pop-report/surat-basin-pop-report-2018.pdf</a>
- UCL resident population estimate from the QGSO table 'Estimated resident population (a) by urban centre and locality (b), Queensland, 2006 to 2016pr' (ASGS 2016), <u>http://www.qgso.qld.gov.au/products/tables/erp-ucl-qld/index.php</u>
- SA2 (Miles-Wandoan) population estimate from the QGSO table 'Estimated resident population by statistical area level 2 (SA2), Queensland, 2006 to 2016pr' (ASGS 2016), <u>http://www.qgso.qld.gov.au/subjects/demography/population-estimates/tables/erp-sa2-qld/index.php</u>
- Population projection (2015 edition) from QGSO table 'Projected population (medium series), by statistical area level 2 (SA2), SA3 and SA4, Queensland, 2011 to 2036' (ASGC 2001), <a href="http://www.qgso.qld.gov.au/subjects/demography/population-projections/tables/proj-pop-medium-series-sa2-sa3-sa4-qld/index.php">http://www.qgso.qld.gov.au/subjects/demography/population-projections/tables/proj-pop-medium-series-sa2-sa3-sa4-qld/index.php</a>
- NRW estimates do not include the many NRWs in camps outside town.



### 1b. Resident vs. non-resident population - Miles

### 1c. Resident vs. non-resident population - Western Downs LGA



- Population and non-resident worker population estimates for UCL and Western Downs LGA from the QGSO 'Surat Basin Population Report' (ASGC 2016); 2018 version available here: <u>http://www.qgso.qld.gov.au/products/reports/surat-basin-pop-report/surat-basin-pop-report/surat-basin-pop-report/surat-basin-pop-report-2018.pdf</u>
- Data missing for 2008/09 non-resident worker population

# 2. Employment

# 2018 summary

The unemployment rate remains low in Wandoan and has decreased for the first time since the CSG construction period (in 2013).

# Context

- Origin Energy is restructuring in 2018, cutting 650 jobs across Queensland (75 in Western Downs).
- Australian Government's *Relocation Assistance* program remains active, providing financial incentive to long-term unemployed job seekers to move to regional towns with low unemployment rates.

# Trends reflected in the data

**Historical trend:** Historically, Miles has a low unemployment rate, well below the Queensland average. Miles' economy is strongly linked to the state of its rural prosperity.

**During CSG construction period (2011 – 2014):** Unemployment fell from 3.1% in 2010 to below 1% in 2013 and 2014.

**Since CSG construction period (2015 – 2018):** The unemployment rate has generally increased

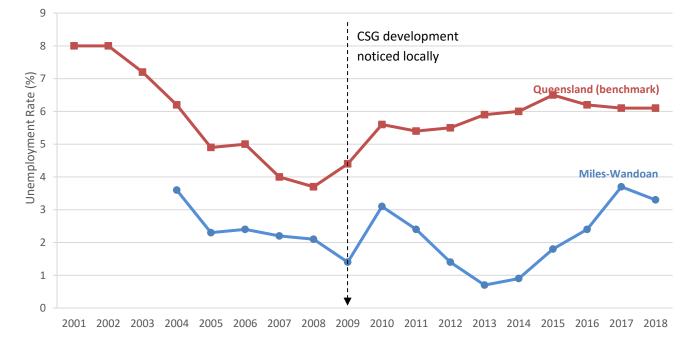
since the end of the construction period, but 2017/18 saw a decline of 11% in from the previous year to 3.3%. It remains well below the Queensland rate of 6.1%, in line with the historic (pre-CSG) relative trend.

# Community insights and perceptions

**During CSG construction period (2011 – 2014):** "Very low unemployment" made it difficult for local employers to keep staff or recruit new staff. WDRC had to undertake workforce planning and local business capability studies due to a labour and skills shortage. Those interviewed say that, during the CSG construction period, youth did not have to leave town to find work. Employment in the CSG sector may have offset unemployment in the agricultural sector due to drought.

Since CSG construction period (2015 – now): The last year has seen many new jobs being advertised, with a diverse range of industries and positions. The Cameby Downs Mine is expanding and hiring as well. However, the relocation program is still in place and moving low socioeconomic families to Miles will likely affect the areas unemployment rate.

**Future expectations:** A "tough growing season", due to ongoing dry conditions, may contribute to unemployment in the near future. Some locals are hopeful that incoming renewable energy projects will provide local job opportunities.



### 2a. Unemployment rate

- 2004-2008 based on SLA statistical boundary; Source: QGSO Regional Database Archived dataset 'Labour Force Small Area (Qtr Ended 31 Dec 2002 to Qtr Ended 31 Dec 2008) [DEEWR, Small Area Labour Markets Australia] (ASGC 2001)', http://www.ggso.qld.gov.au/products/tables/qld-regional-database/index.php
- 2009-2010 data from DEEWR file 'Unemployment salm\_data\_files\_2008-2013'
- 2010-2017 based on SA2 (Miles-Wandoan) statistical boundary; Source: QGSO Regional Database dataset 'Labour Force Small Area (Qtr Ended 31 Dec 2010 to Qtr Ended 31 Dec 2018) [Department of Jobs and Small Business] (ASGS 2016)', <u>http://www.qgso.qld.gov.au/products/tables/qld-regional-database/index.php</u>
- Prior to 2017, unemployment data is reported for financial years; e.g. FY2016 corresponds to July 2015 to June 2016

# 3. Income

# 2018 summary

Personal incomes have plataued while many in the community are disappointed at empty shopfronts. Clothes and shoes businesses struggle the most because of online shopping.

# Context

- Individual income lags a year behind other data due to ATO data reporting cycles.
- Since early 2016, 11 solar farms have been approved for development in the Western Downs LGA.

# Trends reflected in the data

**Historical trend:** Personal income in Miles is consistently below the QLD average. Average incomes fell further below the state benchmark from 2004/05 to 2008/09, most likely associated with prolonged drought.

# During CSG construction period (2011 – 2014):

Average personal income increased more rapidly from 2010/11, almost equalling the QLD average by 2012/13.

Since CSG construction period (2015 – 2018): Average taxable income and total individual earnings increased by 2% and 7.8% respectively in 2016/17 after a decline the previous 2 years.

# Community insights and perceptions

During CSG construction period (2011 – 2014): "Wages have boomed in the last five years." Many businesses "geared up", investing in upgrades. Some local businesses obtained CSG contracts, but while data shows that total income for local businesses did increase substantially, interviewees perceived that most "did not benefit". "Local content" spending seen to be in Chinchilla and Toowoomba (and Brisbane) and not in Miles – community members recommended that companies should clearly define definition, so as not to raise community expectations.

Since CSG construction period (2015 – now): Several interviewees reported that Miles businesses are struggling – many have folded, confidence is low, and there is strain as "everyone is trying to grab the available markets", e.g. hardware store selling homewares, chemist selling gifts and jewellery, hairdresser selling clothes. Farmers are spending less due to the effects of drought, though CSG payments are believed to be helping the down economy ward off the worst of it.

**Future expectations:** Some expect a "pick up" in activity in the next 12-18 months, with many development applications (for both conventional and renewable project) in the works. However, there is low confidence in current CSG local procurement policies delivering significant opportunities for Miles.

# 3. Income



**3b.** Total individual earnings



- Source: Australian Taxation Office (ATO), Research and Statistics, <u>https://www.ato.gov.au/</u>
- Average taxable incomes reported by ATO until 2009 excluded losses. Averages from 2010 include all taxable incomes including incomes of zero and losses.
- Data relates to Miles postcode 4415
- Original data no discounting applied

# 4. Housing

# 2018 summary

House and rent prices have fallen significantly; in 2018 they maintained their lowest point since the record peaks of 2013 during CSG construction. Residents report that there are many houses available for purchase, while rental availability is low. There is a general sense that Miles has seen the worst of its housing market crash, and that values and rents will now stabilise.

# Trends reflected in the data

**Historical trend:** Traditionally older, low cost housing available. House prices and rents historically sat well below QLD benchmarks, and were increasing in line with benchmark trends.

During CSG construction period (2011 – 2014): Median house prices in Miles continued a strong growth trend, increasing by 57% over this 4-year period, peaking in 2012/13. In contrast, the QLD benchmark declined by 17%. Strong demand from 2011 to 2013 prompted an historically unprecedented high number of residential building approvals – 127 in 2013 and 162 in 2014, compared to the previous record of 32 in 2007. Since 2013, however, demand fell dramatically. Median rent increased steadily until 2012 to the QLD becnhmark (~\$350), then dramatically increased to \$550 the following year (2013).

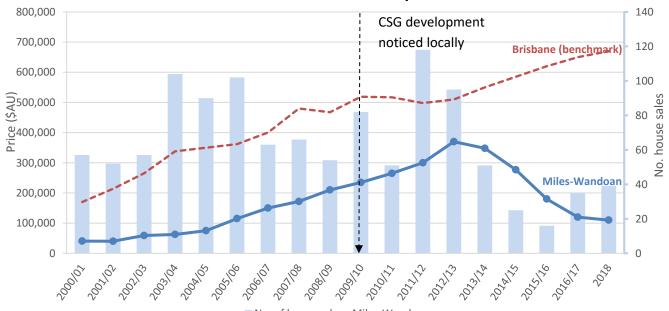
Since CSG construction period (2015 – 2018): The sharp downwards trend in sale prices began towards the end of the construction phase in 2013/14 appears to be levelling off with the median price about one-third of the "construction" peak. Since the 2013 rent peak, rents have fallen by 65% to pre-CSG levels, and remained steady since 2016/17. There were no new building approvals in the greater Miles-Wandoan area in 2018.

# **Community insights and perceptions**

During CSG construction period (2011 – 2014): Some NRWs were initially living in houses in Miles, before majority were moved to camps outside town. CSG development caused prices to increase significantly, seen to be driven by "southern speculators". "Severe lack" of affordable housing "caused lower income families to leave town". Responses to housing impacts were too slow, with building approvals peaking near the end of the construction phase. Since CSG construction period (2015 – now): The resulting oversupply of houses caused house and rent prices to drop. Consequently, there are many approved houses (including a new estate) that were never completed. "People who invested in real estate during the boom lost a lot of money"; some interviewees suggested that bank repossessions now account for a large proportion of house sales. Rents are coming up as vacancy rates are low, when one of the camps closed NRWs moved into town. Cheap rents means they still have "the demographic" who cause disruptions in schools and requires high levels of support.

**Future expectations:** Some interviewees believe that house values have "hit rock bottom" and will now start to stabilise; bringing CSG workers out of camps and into town will help this. The low vacancy rate is expected to continue and may result in a rental shortage if some of the construction projects predicted for the region go ahead. This is expected to drive up rent prices.

# 4. Housing



### 4a. Median house sale price

No. of house sales - Miles-Wandoan

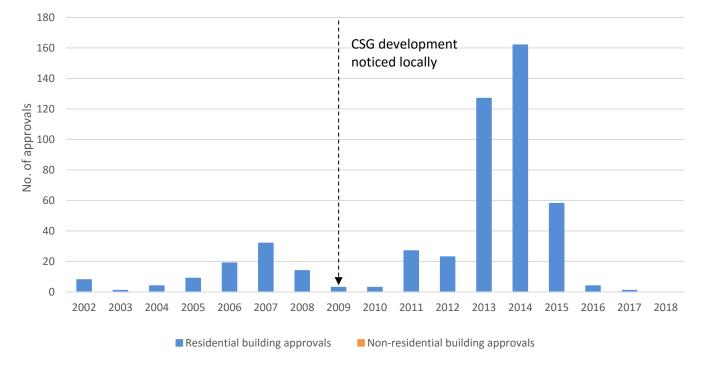
#### 600 CSG development noticed locally 500 19 Weekly rent (\$AU) 400 **Queensland (benchmark)** 300 200 100 0 2010/11 2011/12 2008/09 2009/10 2007/08 2012/13 2013/14 2015/16 2004/05 2006/07 2002/02 2002/03 2003/04 2005/06 2014/15 2016/17 2018 2000/07

# 4b. Median weekly rent

(3-bedroom house)

- 4a source: QGSO Regional Database dataset 'Residential land and dwelling sales (Year Ended 30 Sep 2000 to Year Ended 31 Dec . 2018) [DNRM] (ASGS 2016)', http://www.qgso.qld.gov.au/products/tables/qld-regional-database/index.php
- 4b source: QGSO Regional Database dataset 'Median rent (Year Ended 30 Sep 1990 to Year Ended 31 Dec 2018) [RTA] (ASGS 2016)', http://www.qgso.qld.gov.au/products/tables/qld-regional-database/index.php
- Data based on SA2 (Miles-Wandoan) statistical boundary
- Prior to 2018, housing data is reported for end of year September; e.g. 2016/17 corresponds to October 2015 to September 2016
- Prior to 2017, rent data is reported for financial years; e.g. FY2016 corresponds to July 2015 to June 2016

# 4. Housing



## 4c. New building approvals

- Source: QGSO Regional Database dataset 'Building Approvals (Jul 2001 to Dec 2017) [ABS 8731.0] (ASGS 2016)', http://www.ggso.qld.gov.au/products/tables/qld-regional-database/index.php
- Data based on SA2 (Miles-Wandoan) statistical boundary
- Approvals shown for private buildings only; public developments are excluded
- Private non-residential building approvals remained at zero between 2002 and 2018
- Prior to 2017, building approvals are reported for financial years; e.g. FY2016 corresponds to July 2015 to June 2016

# 5. Safety & Wellbeing

## 2018 summary

In 2018, total crime in Miles remains higher than the QLD rate, and approximately double than before CSG activity was noticed locally. Despite a significant decline in reported drug offences, this issue remains the primary crime-related concern for residents.

### Context

- Drug offences are perceived to be on the rise in all rural QLD towns.
- Crime statistics can be subject to significant variation based on factors such as police resourcing, enforcement and prevention strategies, and community awareness and reporting.

### Trends reflected in the data

**Historical trend:** Miles historically had a low crime rate, fluctuating between 46 to 87 offences per 1,000 people. This stayed well below the state benchmark until 2010.

During CSG construction period (2011 – 2014): In 2010, total offences spiked, with significant increases in traffic and drug offences. This settled to historic levels the following year, but continued to rise steadily from 2011 (59 offences per 1,000 people) to 2014 (130 offences per 1,000 people). Drug and traffic offences appear to be the main factors behind this upward trend, increasing over this period by 580% and 250%, respectively. Good order offences also increased. Total crime rate in Miles surpassed the QLD rate in 2013, and has remained above since.

### Since CSG construction period (2015 – 2018):

Total crime spiked in 2016, reaching nearly double the Queensland average, they remain high, but have decreased by 26% in 2018 to approximately 1.4 times the Queensland benchmark In 2018 traffic offences decreased by 5% from the previous year and drug offences decreased by 72% from a peak in 2015/16. Drug offences were at a similar rate to other offences in 2018, a decrease of 70%. Good order offences and theft offences exclusing unlawful entry increased by 64% and 55% respectively.

# Community insights and perceptions

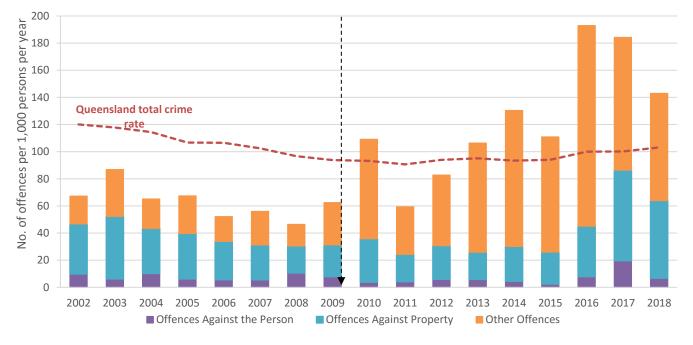
During CSG construction period (2011 – 2014): During the height of "excitement", people "flooded in from other towns, treating it like a football trip and caring less because they don't know people". Sub-contractors were perceived as the "main offenders". Increased good order crimes were said to be related to social activities (e.g. "drinking at the pub"). Women and girls reported feeling less safe, and more roadside litter was noticed. More vigilant policing methods were driven by "expectations of CSG impacts".

# Since CSG construction period (2015 – now):

Residents expressed concerns about very low rents attracting "outsiders", who are seen to be causing disruptions in schools and contributing to increased overall crime rates. Drugs issues are perceived to have increased, and are the primary crime-related concern for residents. Interviewees also reported domestic violence, property damage and theft as prevalent issues. A large 2016/17 police operation targetting drugs in Western Downs may explain the decreases in Miles drug offences. From 2017, the decline in traffic offences was partially attributed to reduced traffic volumes.

**Future expectations:** Drugs are perceived to be a growing problem, in Miles and QLD in general.

# 5. Safety & Wellbeing

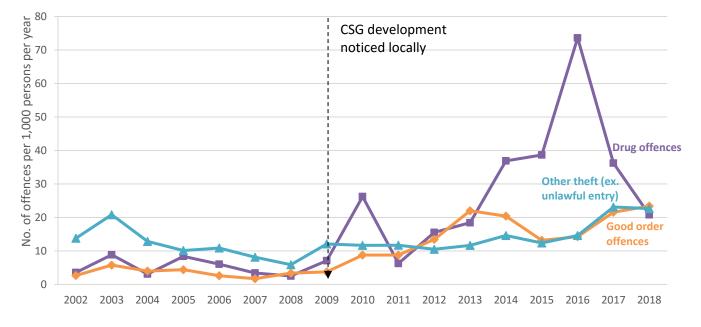


# 5a. Total offences

#### CSG development noticed locally Queensland (benchmark) 14 g 15.8

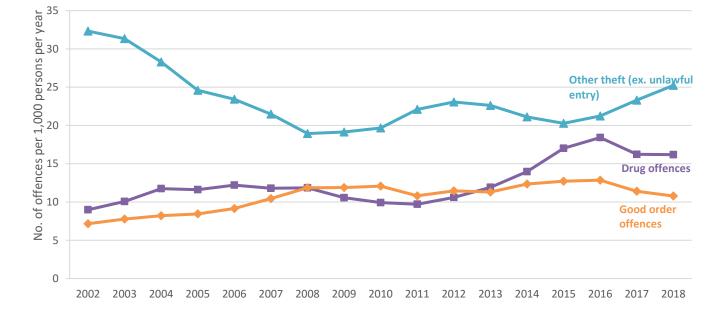
# 5b. Traffic and related offences

- Source: Queensland Police Service (QPS), <u>https://www.police.qld.gov.au/online/data/</u>
- Crime rate data (per 100,000 people) obtained by QPS Division and Queensland State; data was adjusted to be presented as number of offences per 1,000 people per year



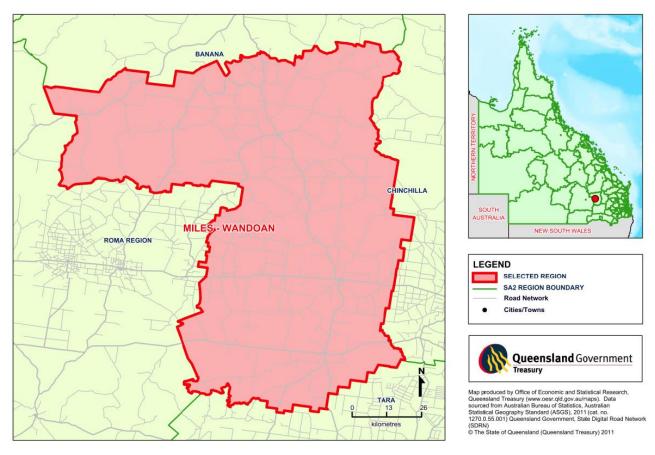
# 5c. Other relevant offences

### 5d. Other relevant offences

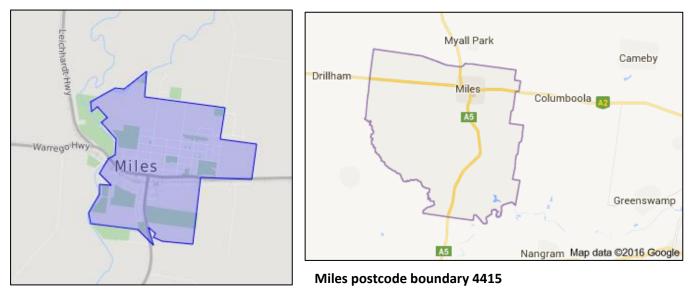


- Source: Queensland Police Service (QPS), <u>https://www.police.qld.gov.au/online/data/</u>
- Crime rate data (per 100,000 people) obtained by QPS Division and Queensland State; data was adjusted to be presented as number of offences per 1,000 people per year

# Appendix A: Spatial boundary maps (SA2, UCL and postcode)



Miles – Wandoan statistical area 2 (SA2) boundary (2011, ASGS Code 307011175)



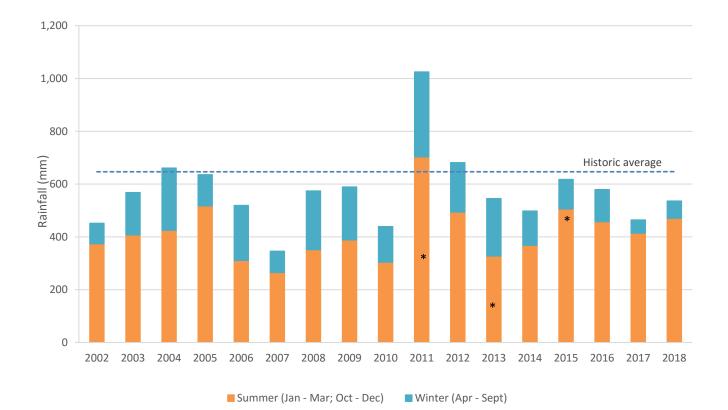
Miles UCL boundary





- Non-resident worker estimates by LGA from the QGSO 'Surat Basin Population Report' (ASGC 2016); 2018 version available here: <u>http://www.qgso.qld.gov.au/products/reports/surat-basin-pop-report/surat-basin-pop-report-2018.pdf</u>
- Non-resident worker projections (2018) by LGA from QGSO table 'Surat Basin: Non-resident population projections, by local government area (LGA), 2018 to 2024' (ASGS 2016), <u>http://www.qgso.qld.gov.au/subjects/demography/population-projections/tables/surat-basin-non-resident-pop-proj-lga/index.php</u>
- Non-resident workers projections (2014) by LGA from QGSO report 'Surat Basin non-resident population projections: 2014 to 2020', <a href="http://www.qgso.qld.gov.au/products/reports/surat-basin-non-resident-pop-proj/surat-basin-non-resident-pop-proj/2014-2020.pdf">http://www.qgso.qld.gov.au/products/reports/surat-basin-non-resident-pop-proj/surat-basin-non-resident-pop-proj/surat-basin-non-resident-pop-proj/2014-2020.pdf</a>
- Series A projection is based on the number of non-resident workers on-shift who were engaged in existing resource operations
  and associated infrastructure activities in the area at June 2014. The projection takes into account future changes to those
  operational workforces as advised by resource company sources, as well as the estimated construction and operational workforces
  of Category A projects (i.e. those that are approved and have reached a financial close).
- Series B projection includes the Series A projection plus projected growth in the non-resident population arising from Category B projects (those that are approved but have yet to reach a financial close).





- Source: Bureau of Meteorology Climate Data online, <u>http://www.bom.gov.au/climate/data/</u>
- Rainfall observations reported for Miles Post Office Rainfall Station
- Where missing data is indicated (\*), gaps exist in daily rainfall observations

# **Appendix D: Project Information**

The University of Queensland is conducting research into the social and economic impacts of coal seam gas (CSG) development. The project has focused on the combined impacts of the multiple CSG developments in the Western Downs region of Queensland as an initial case study. That focus has now expanded to include other local government areas – Maranoa, Toowoomba, and Isaac.

### **Research project history**

- **Engagement:** People from the community, government and industry worked with researchers to identify the most important 'indicators' to monitor. This consultation process helped to develop a shared understanding of social and economic development in the community and created a framework for reporting and discussion.
- *Indicator monitoring:* The team identified ways to calculate and report the impact of multiple CSG projects against the agreed set of indicators.

### The research team

Dr Kathy Witt, Centre for Coal Seam Gas, The University of Queensland has led this research since May 2017 and joined the original project team in 2014.

A large team of researchers has contributed to this project since 2013, including:

- Assoc. Prof. Will Rifkin, University of Newcastle (previously led this project while working at The University of Queensland from April 2012 April 2017)
- Dr Jo-Anne Everingham, Senior Research Scientist, Centre for Social Responsibility in Mining, The University of Queensland (CSRM).
- Ms Sarah Choudhury, Research Assistant, CSRM (2017) and Bec Colvin, (2016).
- Ms Sheryllee Johnson, Research Technician, CCSG (2013-2016).
- Professor David Brereton, Associate Director, Sustainable Minerals Institute (2012-2016).
- Dr Vikki Uhlmann, Research Manager, CSRM (2013 -2014).
- Ms Kylie May, Research Analyst, CSRM (2013 2014).

**Reporting timeframes**: The data collection for the project has been occurring annually since 2013. Project outcomes, recommendations, and reports have been released periodically. The timeframe for some datasets, such as those from the Australian Taxation Office, lags behind the main data used in this report—this is due to unique data collection and reporting requirements of this agency.

*Ethics approvals*: This study has been cleared by the human research ethics committee of The University of Queensland in accordance with the National Health and Medical Research Council's guidelines (Research Ethics clearance approval no. 2013000587).

Questions:Contact the lead researcher, Dr Katherine Witt<br/>Centre for Coal Seam Gas, Faculty of Engineering, Information Technology and Architecture,<br/>The University of Queensland, Brisbane, QLD, 4072<br/>M: 0418 619 341 | E: k.witt@uq.edu.au | W: www.ccsg.uq.edu.au

If you would like to speak to an officer of the University not involved in the study, you may contact the Ethics Officer on 07 3365 3924.